

# Fluid Management

## Technical Support

### AT1500 Canister Remapping

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#### PRODUCT(S)

AT1500

#### PURPOSE

This instruction is for all customers using Fluid Management's ColorPro 4.x. software. Follow this procedure if the pump or agitation motor has failed and there is a spare position available.

#### INSTRUCTIONS

1. Close the ColorPro program
2. Click on **service.exe** bridge on your desktop
3. Enter password **service**
4. Click on **Setup (F4)**
5. Click on the **Canister** tab
6. Click on the spare to activate and click **Enter** on your keyboard
7. Wait for the pulse test to complete
8. The spare canister should be activated when the number box goes from black to grey
9. Click on **Options (F5)**
10. Click on the color that is not dispensing
11. Rename it "spare" under ingredient name
  - a. For example, if the "C" colorant is not dispensing, click on the "C" colorant and rename it to "spare"
12. Click **Apply**, then click **OK** to save the changes
13. Click on **Options (F5)**

14. Click on the spare canister position just activated
15. Change the name of the spare to the color that was not dispensing
  - a. For example, if the “C” canister is faulty, then rename the spare canister to “C”
16. Click **Apply**, then click **OK** to save the changes
17. Click on **Main (Esc)**
18. Click on **Close** to exit service.exe
19. Reopen **service.exe**
20. Click on **Setup (F4)**
21. Click on **Dispenser** tab
22. Click on **Options (F5)**
23. Click on **Sensors** tab
24. Click on the spare position (the position that used to be the colorant that failed)
25. Write down the calibration constant
26. Click on the newly activated colorant
  - a. For example, colorant “C”
27. Type in the calibration constant written down previously, if it is not entered already
28. Click **Apply** and then click **OK**
29. Click on **Canister** tab
30. Click on the canister which is now the spare
31. Click on **Remove (F6)**
32. Wait for the pulse test to complete
  - a. NOTE: the number in the box to the left will turn black when complete
33. Exit **service.exe**
34. Reopen ColorPro
35. Click on **Maintenance** and click on **Fill**
36. Click on the colorant that was remapped
37. Adjust the level of the colorant by adding the quarts in the **Input Amount in Quarts (F4)** box
38. Click **Press Enter Key** to accept level change
39. Click **Done**

40. Click on **Dispense (F2)** from the main menu of ColorPro
41. Click on **Manual**
42. Select the colorant just remapped
43. Enter **10Y** into the amount field type and dispense 10oz of colorant
  - a. Place container under nozzle
  - b. NOTE: the large dispenser is required to fill the tubing with colorant to prevent from having any air in the line
44. If any problems occur or the colorant does not dispense, contact the Fluid Management Technical Support Team at 1-800-462.2466